

Sustainable Excursions and Activities Policy

We consider the sustainability of our activities suppliers as vital, as it allows our company to extend the general sustainability of our tours. When the budget and the client's criteria allow it, we favor suppliers that follow sustainable practices in all aspects of their operations.

We will regularly evaluate their sustainability claims to ensure practices are aligned with our own company policies.

Scope

This policy is part of our sustainable development policy. It applies to the selection of activities suppliers with whom our company collaborates. It will be formally reviewed every two years to ensure its relevance.

Sustainable Partner agencies Principles

In our effort to select the most sustainable tours, we favor suppliers that follow the next fundamental principles:

- *Provides services with the good quality at a reasonable price*

Suppliers propose safe excursions and activities. They are not only ethical, but also capable of providing excursions with comfort and pleasure, that meet our clients' expectations. Sustainable practices can be found in various price ranges, so we aim to identify the most sustainable options available within our clients' budgets.

- *Applies fair business practices*

The supplier applies fair business practices, including transparency, respect for the law and human rights, economic and social fairness, as well as environmental and animal protection. Activities suppliers do not participate in any activities involving animal or child abuse.

- *Minimizes its impact on the environment and society*

The supplier places notable importance on general sustainable practices, aiming to minimize its overall impact on the environment and society, such as reducing its carbon footprint. Animal and fauna must be respected in all cases. No abuse, no exploitation and no negative impact will be tolerated.

Sustainability Evaluation Criteria

The following criteria will be considered in the evaluation of sustainability and help us selecting our activities suppliers. We value all of these criteria and if they are not respected, it could cause a breach in the partnership.

1. Clear sustainability policy

We prefer to work with organisations that have a written sustainability statement as an integral part of their business policy, but also which has a clear sustainability policy in place.

2. Respect of human resources

We ensure that every human staff is well treated and has good working conditions (correct wages, breaks, etc.). Clients must be guided by qualified guides who have followed appropriate training.

3. Protection of children

The supplier ensures that the rights of children are respected and protected. Therefore, it should neither exploit nor employ underage children, and certainly not doing any sexual abuse either.

4. Respect for the environment

The supplier limits its negative impact on local and global biodiversity as much as possible. It is essential that its activities do not involve any animal abuse or captivity, such as ride on the elephants' backs for example. They must also pay attention to wild fauna and flora in general, making sure the biodiversity is not exploited (harvested, consumed, displayed, sold or marketed).

5. Waste management policy

The supplier must sort its waste by separating organic trash for composting, plastic trash for recycling and non-recyclable trash. They also need to be careful with the plastic consumption. It is a plus if they offer reusable products (steel cutlery, glass water bottles, washable towels, etc.) instead of disposable ones.

Communication & Promotion of sustainable practices

We use online communication, by email or phone, to avoid excessive use of paper.

If the agencies do not meet our sustainability expectations, we directly share our thoughts with the direction. During this discussion, we highlight the negative points, but also explain how they can improve their services and become more sustainable. We especially share with them our good practices guide, but also Travelife information, such as the possibility to access a certification.

The contracts with our excursions and activities suppliers are given by our suppliers. Therefore, if they go against our expectations, having procedures that don't meet our criteria, and do not want to improve themselves, it can cause a breach of the contract.