

Sustainable Transport Policy

We consider the sustainability of transports as essential, as it allows our company to extend the sustainability of our tours. When the budget and the client's criteria allow it, we favor transportations that are sustainable and less polluting.

Scope

This policy is part of our sustainable development policy. It applies to the selection of transportations for our customers, within the traveled country. It will be formally reviewed every two years to ensure its relevance.

Sustainable Transport Principles

In our effort to select the most sustainable transportation, we refer to the following fundamental principles:

- *Provides the necessary comfort at a reasonable price*

The transportations are hygienic, sanitary, and safe. The transport company is not only ethical, but also capable of providing good comfort and services, that meet our clients' expectations. Sustainable transportation practices can be found in various price ranges, so we aim to identify the most sustainable options available within our clients' budgets.

- *Applies fair business practices*

The transportation company applies fair business practices, including transparency, respect for the law and human rights, economic and social fairness, as well as environmental and animal protection. They do not participate in any activities involving animal or child abuse.

- *Minimizes its impact on the environment and society*

The transport company places notable importance on general sustainable practices, aiming to minimize its overall impact on the environment and society, such as reducing its carbon footprint.

Sustainability Evaluation Criteria

The following criteria will be considered in the evaluation of sustainability and help us selecting the transportation for our customers. We value all of these criteria and if they are not respected, it could cause a breach of the contract with our partners.

1. *Most efficient and suitable solution*

We consider travel time, price and carbon emissions, and will pick the best solution according to our clients' request while also considering sustainability. When possible, we give priority to train or any solution less polluting than plane.

We choose the right transport according to the numbers of customers, especially in terms of size (cars for 4 people, minivan for 9 people, ...) to avoid unnecessary carbon emission.

2. Respect of human resources

We ensure that transportation companies take care of their staff, offering them good working conditions (correct wages, breaks, etc.).

3. Protection of children

The transportation company ensures that the rights of children are respected and protected. Therefore, it should neither exploit nor employ underage children, and certainly not doing any sexual abuse either.

4. Respect for the environment

Transportation companies limit their negative effects on local and global biodiversity as much as possible. They must pay attention to fauna and flora in general, and try to reduce their carbon emission as much as possible.

Communication & Contracts

Contracts are established with some providers, such as private transfers in car and ferries. Train and plane are bought separately and independently of any contracts. We share our sustainable transport policy with our partners, as well as our tips and best practices to apply, as soon as we signed a contract with an establishment.

If the transportation agency do not meet our sustainability expectations, we directly share our thoughts with the direction. During this discussion, we highlight the negative points, but also explain how they can improve their services and become more sustainable. We especially share with them our good practices guide.

We use online communication, by email or phone, to avoid excessive use of paper.